

OFFICE OF BILLING COMPLIANCE

EMPLOYEE EDUCATION ABOUT FALSE CLAIMS RECOVERY

POLICY & PROCEDURE

PROCEDURE:

1. Any University of Miami faculty or staff member who knows or reasonably believes that the University of Miami or any member of its faculty or staff may be involved in any activity prohibited by the FCA, similar state laws, or other fraud and abuse laws is required as a condition of employment to immediately report such belief using established University reporting procedures, which include reporting the matter to their supervisor, any member of senior management, the Office of Billing Compliance or by using the Compliance Help Line, (305)-243-HELP or 1-877-415-HELP.
2. The University of Miami will not take, or tolerate, any intimidating or retaliatory act against an individual who, in good faith makes a report of practices reasonably believed to be a violation of this policy. **See** the Whistleblower Protection Statement.
3. The University of Miami shall make available to all University faculty and staff written materials regarding compliance with the FCA, the Florida FCA, and other relevant false claims laws by including summaries substantially similar to that attached as Exhibit A in its policy section.
4. The University of Miami shall maintain its internal systems and controls to monitor its coding and billing practices on an ongoing basis to ensure compliance with the FCA and similar state laws.

REFERENCES:

The following University policies are related to and support this Policy:

1. Whistleblower Protection Statement;
2. Billing compliance policy;

EXHIBIT A

I. Federal Civil False Claims Act (“FCA”)

The FCA was originally enacted in 1863 after a series of Congressional inquiries disclosed several instances of fraud among defense contractors during the Civil War. The current FCA was passed by Congress in 1982 and was amended in 1986. The FCA is designed to enhance the government’s ability to identify and recover losses it suffers due to fraud. Since the FCA’s enactment, the government has recovered billions of dollars through litigation or settlement of allegations that corporations and individuals violated the statute and improperly obtained federal health care program funds. Congress and the government believe that the FCA is a very effective means to detect fraud, by encouraging individuals, often called “whistleblowers” or “relators,” to uncover and report fraud, and to prevent fraud, by creating strong incentives for companies and individuals to be vigilant in their pursuit of compliance and avoid liability for multiple damages and penalties under the statute.

1. FCA Prohibitions

The federal civil False Claims Act prohibits any individual or company from knowingly submitting false or fraudulent claims, causing such claims to be submitted, making a false record or statement in order to secure payment from the federal government for such a claim, or conspiring to get such a claim allowed or paid. Under the statute the terms “knowing” and “knowingly” mean that a person (1) has actual knowledge of the information; (2) acts in deliberate ignorance of the truth or falsity of the information; or (3) acts in reckless disregard of the truth or falsity of the information. Thus, specific intent to defraud is not required for there to be a violation of the law. Examples of the types of activity prohibited by the FCA include billing for services that were not actually rendered and upcoding, the practice of billing for a more highly reimbursed service or product than the one provided.

The FCA is enforced by the filing and prosecution of a civil complaint. Under the Act, civil actions must be brought within six years of a violation, or, if brought by the government, within three years of the date when material facts are known or should have been known to the government, but in no event more than ten years after the date on which the violation was committed.

2. Penalties

Individuals or companies found to have violated the statute are liable for a civil penalty for each claim of not less than \$5,500 and not more than \$11,000, plus up to three times the amount of damages sustained by the federal government.

3. Qui Tam and Whistleblower Protection Provisions

The FCA authorizes the Attorney General to bring actions alleging violations of the statute. The statute also authorizes private citizens to file a lawsuit in the name of the United States for false or fraudulent claims submitted by individuals or companies that do business with, or are reimbursed by, the United States. Commonly known as a *qui tam* action, a lawsuit brought under the FCA by a private citizen commences upon the filing of a civil complaint in federal court, under seal, and service of a disclosure of material evidence on the Attorney General. The government has sixty days to investigate the allegations in the complaint and decide whether it will join the action, in which case the complaint is unsealed, and the Department of Justice or a United States Attorney's Office takes the lead role in prosecuting the claim. If the government decides not to join, the whistleblower may pursue the action alone, but the government may still join at a later date if it demonstrates good cause for doing so. As an incentive to bring these cases, the Act provides that whistleblowers who file a *qui tam* action may receive a reward of 15-30% of the monies recovered for the government plus attorneys' fees and costs. This award may be reduced if, for example, the court finds the whistleblower planned and initiated the violation. The FCA also provides that putative whistleblowers who prosecute clearly frivolous *qui tam* claims can be held liable to a defendant for its attorneys' fees and costs.

Whistleblowers are also offered certain protections against retaliation for bringing an action under the Act. Employees who are discharged, demoted, harassed, or otherwise confront discrimination in furtherance of such an action or as a consequence of whistleblowing activity are entitled to all relief necessary to make the employee whole. Such relief may include reinstatement, double back pay, and compensation for any special damages including litigation costs and reasonable attorneys' fees.

II. State False Claims Acts

Florida, like many states, has enacted a statute like the federal FCA that provides a civil remedy for the submission of false and fraudulent claims to state health care programs, including primarily Medicaid. Like the federal FCA, the Florida False Claims Act includes whistleblower provisions that allow enforcement through *qui tam* actions, and protect whistleblowers from retaliation. Florida statutes also impose criminal penalties for the submission of false claims to a state health care program.¹

III. Program Fraud Civil Remedies Act

The Program Fraud Civil Remedies Act of 1986 (PFCRA),² provides for administrative remedies against persons who make, or cause to be made, a false claim or written statement to certain federal agencies, including the Department of Health and Human Services. PFCRA was enacted as a means to address lower dollar frauds, and generally applies to claims of \$150,000 or less. PFCRA provides that any person who

¹ See Fla. Stat. Ann. § 409.920(2)(a),(b) & (d);.

² 31 U.S.C. §§ 3801 – 3812.

makes, presents, or submits, or causes to be made, presented or submitted a claim that the person knows or has reason to know is false, fictitious, or fraudulent is subject to civil money penalties of up to \$5,000 per false claim or statement and up to twice the amount claimed in lieu of damages. Violations are investigated by the Inspector General and enforcement actions must be approved by the Attorney General. PFCRA enforcement can begin with a hearing before an administrative law judge. Penalties may be recovered through a civil action brought by the Attorney General or through an administrative offset against “clean” claims. Because of the availability of other criminal, civil and administrative remedies, cases are not routinely prosecuted under PFCRA; however, the Department of Health and Human Services, Office of Inspector General has asserted its administrative authority under PFCRA in settlement agreements that resolve cases arising under the federal FCA or other federal fraud and abuse statutes.

IV. Policies and Procedures for Detecting and Preventing Fraud, Waste, and Abuse

The University of Miami Office of Billing Compliance is responsible for the proactive prevention of fraud and abuse through education and training of University faculty and staff. Similarly, University faculty and staff always have a responsibility to report concerns about actual or potential wrong-doing and are not permitted to overlook such actual or potential wrong-doing. The University of Miami has several policies aimed at protecting fraud, waste, and abuse. These include:

1. Whistleblower Protection Statement;
2. Billing compliance policy;

Whenever a University of Miami faculty or staff member has any question about the possible application of the above laws to any activities, s/he should consult with his or her supervisor, or the University Office of Billing Compliance.